

ActivHealthCare Board of Directors Honored



The ActivHealthCare Board of Directors was recently recognized at the GCA Spring Conference in Hilton Head. Pictured from left to right are: Front row - Dr. James "Buddy" Keene, Dr. Joseph Cipriano, Dr. Andrew Kirk, Back Row - Dr. Darren Sanchez, Dr. Patrick Sallarulo, Dr. Thomas Copelli, and Dr. Anthony Nicholas.

HAS YOUR CA COMPLETED THE 2014 CA WEBINAR?

It is time to schedule the 2014 Webinar for your CAs. The sessions are conducted bi-weekly on Wednesday afternoons and by appointment. It only takes 20-30 minutes and updates your CA on proper claim processing and changes in the network throughout the year. These few minutes can make a big difference in your cash flow and reduce claims errors. The training needs to be completed annually.

If you have any questions regarding this Webinar, please call (770) 455-0040.

[Register now.](#)

COVENTRY CAPITATION CLAIM DENIALS REPROCESSED

As you are aware, Aetna purchased Coventry in 2012 and they have since been slowly merging. Due to this, there were some complications in their eligibility database during the first couple of months of 2014. These complications have been resolved, but several claims were processed incorrectly as a result of this confusion. The incorrect processing led to Activ not requesting Treatment Plan Forms on some claims that should have required the form. In those situations, ActivHealthCare has processed the claims, waiving any treatment plan forms that may have been required. We want to thank our providers for their patience in this matter and extend our apologies for any claims delays that have occurred as a result of the database issues.

Should you have any questions, feel free to contact our office at 770-455-0040.

PLAN NOW FOR THE GCA-PAC GOLF TOURNAMENT

Make plans NOW to attend the GCA-PAC's Third Annual Golf Tournament on Thursday, October 23, 2014 at the BridgeMill Athletic Club in Canton, GA. In addition to a great day of golf, there will be many door prizes, dinner, goodie bags, and much more. Register early for additional opportunities to win prizes.

Visit the [ActivHealthCare website](#) for more information and the registration form.

GET DISCOUNTS ON YOUR RE-CREDENTIALING FEES

We have to re-credential providers every three years. 2014 is a big year for Georgia re-credentialing. Activ offers discounts on re-credentialing fees to providers who participate in EFT deposits, CA training session, and Office Ally EDI services. For more information on these opportunities, visit www.ActivHealthCare.com.

The credentialing process has changed since 2011. Now we have an online Credentialing Center to allow you to quickly complete your application and avoid redundancy. The [Credentialing Center](#) requires the credentialing provider set up a password and complete the process. We do this to protect your personal information.

You will receive a letter advising when you need to re-credential. Please start the process as soon as you get the letter to avoid any breaks in network participation.

ENROLL IN EFT FOR GREAT BENEFITS

Take advantage of the Direct Deposit (Electronic Funds Transfer or EFT) capabilities to receive your claims payments faster, save postage, and reduce overhead. [Sign up now!](#) Enrolling in EFT can save you money on your re-credentialing fee. If you have any questions regarding this service, please call (770) 455-0040.



P.O. Box 1368 * Lilburn, GA 30048
1926 Northlake Pkwy, #100, Tucker, GA 30084-7069
Ph. 770.455.0040 * 888.635.0459 * Fax 770.455.6188

