



Patient Rights and Responsibilities

Committed to promote the value and quality of chiropractic services to consumers, to convey fiscal benefits of chiropractic services to Managed Care Organizations, and to serve as an advocate for patients and providers.

Contact Information:

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Additional information is available on our

Website:

ActivHealthCare.com

We welcome your feedback and invite you to fill out an on-line survey at any time.

Rights

1. Be treated with courtesy and respect, with appreciation of his or her dignity, and with protection of privacy.
2. A prompt and reasonable response to questions and requests.
3. Know who is providing medical services and who is responsible for his or her care.
4. Be given by the health care provider information such as diagnosis, planned course of treatment, alternatives, risks, and prognosis.
5. Refuse any treatment, except as otherwise provided by law.
6. Receive prior to treatment, a reasonable estimate of charges for medical care.
7. Receive a copy of an understandable itemized bill, if requested, to have the charges explained.
8. Receive medical treatment or accommodations, regardless of race, national origin, religion, handicap, or source of payment.
9. Receive treatment for any emergency medical condition that will deteriorate from failure to provide treatment.
10. Know if medical treatment is for purposes of experimental research and to give his or her consent or refusal to participate in such research.
11. Express complaints regarding any violation of his or her rights.

Responsibilities

1. Giving the health care provider accurate information about present complaints, past illnesses, hospitalizations, medications, and any other information about his or her health.
2. Reporting unexpected changes in his or her condition to the health care provider.
3. Reporting to the health care provider whether he or she understands a planned course of action and what is expected of him or her.
4. Following the treatment plan recommended by the healthcare provider.
5. Keeping appointments and, when unable to do so, notifying the health care provider or facility.
6. Making sure financial responsibilities are carried out.