



New Provider Orientation

Integrated-ActivHealthCare
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Website Basics

The Integrated-ActivHealthCare (I-AHC) website, www.I-AHC.net, is your source for the most current information. On the website you will find:

- Current information and news
- Provider Locator
- Customer Service Center
- Network resources
- EDI information
- Contacts
- Frequently asked questions, links, and much more

The menus provide links to other pages throughout the website. The Provider and CA's Corner menus allow the member to obtain additional information relevant to their practice.

Home page and Menus

Credentiaing Providers:

- Corporate Vision
- FAQ
- Marketing

CA's Corner:

- Check Claim Status
- How to File a Claim
- Completing the HCFA1500

Customer Service Center:

- Network Resources
- Term Summary Sheets
- Fee Schedules
- Upload File or Document
- Claim Center
- Reporting

Network Resources:

- Network Affiliations
- Electronic Claims
- Direct Deposit
- Training



Integrated-ActivHealthCare

- HOME
- PROVIDER LOCATOR
- CREDENTIALING
- PROVIDERS
- CA'S CORNER
- CUSTOMER SERVICE CENTER
- NETWORK RESOURCES
- FORMS
- NEWS
- FAQ
- ABOUT US
- CONTACT US

Promoting Wellness through Chiropract

Integrated-ActivHealthCare is a full service, comprehensive chiropractic network plans need credential professionals to provide employees with the best in health the active chiropractic office needs access to major plans.

Customer Service Center

Log in

User ID:

Password:

[Forgot User ID/Password?](#)

For more information on the Customer Service Center, [click here](#).

Integrated  ActivHealthCare

Home Network Resources Upload File or Document Claim Center Reporting Contact Us


Provider Logged in

Welcome


Customer Service Help Center

[Change Password](#) [Change Email Address](#)



 Be sure to set your browser to allow pop-ups from this website.

Welcome to our
Customer Service Center



Sample Term Summary Sheet

Integrated-ActivHealthCare Term Summary Sheet

Network:	SAMPLE
Product:	PPO
Payor:	Various Payors and TPA's
Effective date:	January 1, 2007
Withhold percentage:	____% To Network (Based upon allowed charges)
PCP Referral:	Follow Instructions on Beneficiaries' ID Card
Utilization Management:	Varies By Plan-Follow Instructions on Beneficiaries' ID Card
Eligibility Verification:	Call Number Listed on Beneficiaries' ID card
Co-Payment Collection:	Collect Co-Payment or Deductible (As Indicated) on ID Card at time of service
Reimbursement Terms:	Group Health: ____% of area Medicare fee schedule RBRVS Workers Compensation: ____% off the applicable state's current Worker's Comp fee schedule; or ____% off the Provider's usual billed charges, or the Health Benefits rate, whichever is less
Claims Filing:	File Claim Along With A Copy Of The Patient's Insurance Card To: Integrated-ActivHealthCare P.O. Box 969 Lilburn, GA 30048

PLEASE ATTACH TO YOUR INTEGRATED-ACTIVHEALTHCARE CONTRACT

This document is a summary only of certain aspects of the Payor Contract in question. A copy of the Payor Contract can be made available upon written request to Integrated-ActivHealthCare by Provider. Pursuant to Sections 2F and/or 2I of the Provider Agreement, Provider agrees to be bound by the terms and conditions of the Payor Contract in question.

Sample Fee Schedule

2006 Sample Group Health Fee Schedule

CPT Code	Network Affiliate A	Network Affiliate B	Network Affiliate C	Network Affiliate D
72040	60.00	49.00	42.00	75.00
72050	110.00	72.00	60.81	120.00
72070	75.00	50.00	43.72	82.50
72100	75.00	52.00	45.03	82.50
72110	130.00	72.00	61.67	112.50
97010	20.00	15.00	13.52	13.00
97012	20.00	25.00	23.19	29.25
97014	20.00	20.00	19.08	22.75
97022	20.00	18.00	24.62	29.25
97024	20.00	15.00	13.52	19.50
97032	22.00	20.00	22.76	29.25
97035	22.00	16.00	17.05	26.00
97110	20.00	30.00	29.94	
97112	20.00	28.00	32.92	
97140	20.00	31.00	34.13	
98940	31.00	37.00	32.89	52.00
98941	38.00	47.00	44.34	59.80
98942	48.00	57.00	57.14	67.60
98943	29.00	30.00	34.00	
99203	80.00	81.00	107.33	91.00

- Network Affiliate E = 85% of Billed Charges
- Network Affiliate F = 160% of Medicare (based on state of Georgia)(SC area only)
- Network Affiliate G = 95 % of 2005 Medicare (based on state where services rendered)
- Network Affiliate H = 110 % of Medicare (based on state where service rendered)
- Network Affiliate I = 80% of Billed Charges
- Network Affiliate J = 90% of Billed Charges
- Network Affiliate K = 125 % of Medicare (based on state where services rendered)

Note: This is a partial list of actual Fee Schedules for some of the Network Affiliates. Schedules do not take admin fees into consideration.

Network Resources

Network Resources

NOTE: We have two websites.

- www.I-AHC.net provides information about our services and network resources critical to your practice.
- ghs.intcomprod.com hosts our Customer Service Center, which allows you to create an online credentialing application, and allows you to check the status of a claim online.

To start a credentialing application, [click here](#).

[Click here](#) to visit our Customer Service Center where you can view Term Summary Sheets, Fee Schedules, check Coventry HealthCare of Georgia patient eligibility, check claim status, view remittance advices, and more.

Welcome to the Integrated-ActivHealthCare provider resources.

- [Network Affiliations](#)
- [Electronic Claims](#)
- [Training Resources](#)

If you have any questions, please [contact us](#).

Network Affiliates

Claims for the following networks should be:

- Sent electronically with the prefix AHCØ2 if you are enrolled with Office Ally through I-AHC **OR**
- Mailed to PO Box 969 Lilburn, GA 30048



Alliant Health Plans



Health One Alliance



American PPO



Memorial Health Partners



Atlantic Integrated Health, Inc



MultiPlan



Beech Street Corp.
(Owned by MultiPlan)



NovaNet



CorVel Corporation



PHCS



Coventry National Network
(South Carolina only)



Procura Management

Network Affiliates - continued

Claims for the following networks should be:

- Sent electronically with the prefix AHCØ2 if you are enrolled with Office Ally through I-AHC **OR**
- Mailed to PO Box 969 Lilburn, GA 30048



Evolutions Healthcare Systems, Inc.



The Covenant Companies



First Health Network (SC only)



Fortified Provider Networks



The Initial Group



Galaxy Health Network



TLC Advantage

Claims for the following networks should be sent to the payer listed on the insurance card **without the AHCØ2 prefix:**



Companion Workplace Health



Prime Health Services



Employers Choice Network



Coventry Health Care of the Carolinas, Inc. (fka WellPath)

Claims Processing

Correct completion of the CMS-1500 is critical for accurate and prompt claims processing.

There are two methods of submitting your I-AHC claims:

- Enroll in EDI processing to electronically submit your claims for *FREE*. More information is available at www.I-AHC.net, *Network Resources, Electronic Claims, EDI Enrollment*.
- Mailed as a paper claim: Information on how to complete these claims is available at www.I-AHC.net, *CA's Corner, How to File a Claim*.

Print I-AHC Documents

We recommend that you print the **Term Summary Sheets** and **Network Affiliates** list to have available for reference.



Check the website regularly, it is your **most up-to-date** source of information!

www.I-AHC.net

Integrated  *ActivHealthCare*